



**DSS-0802**

**M. Com. (Integrated Course) (Sem. VIII) Examination**

**April / May – 2016**

**Management Concepts & Organisation Behaviour - II**

Time : Hours]

[Total Marks : 50

**Instruction :**

नीचे दशांशविक निशानीवाणी विगतो उत्तरवडी पर अवश्य कभवी. Fillup strictly the details of signs on your answer book.	Seat No. :
Name of the Examination : M. Com. (Integrated Course) (Sem. VIII)	<input type="text"/>
Name of the Subject : Management Concepts & Organisation Behaviour - II	<input type="text"/>
Subject Code No. : 0 8 0 2 Section No. (1, 2,.....) : Nil	<input type="text"/>
	Student's Signature

- 1 Answer the Following : 10
- (1) Define : Interpersonal Communication.
  - (2) What is Interpersonal Development?
  - (3) What is Intra-personal Conflict?
  - (4) Enlist Leadership Styles.
  - (5) Differentiate between Functional and Dysfunctional Conflict.
- 2 What are the barriers to effective communications? 13
- OR**
- 2 Discuss theories of planned change at length. 13
- 3 (a) Likert's Four systems of Leadership. 6
- (b) Harsey and Blanchard's situational theory. 7
- OR**
- 3 What is intra-personal conflict? Discuss any two sources at length. 13
- 4 Write any Two : 14
- (1) OD Interventions
  - (2) Behavioral theory of Leadership
  - (3) Sensitivity training.